



Dear Jane,

As you well know, when it rains, it pours and here at Connoisseur, we fully expect the calls to come **pouring** in very soon..

This being the wettest Santa Cruz winter in recent memory, we are predicting a VERY busy spring and summer so we'd like to suggest that you reserve your desired dates early.

We'll be sure to do everything we can to work with your schedule.

If you took part in the Good Time's "Best Of" poll, we want to thank you for helping us win for the 8th time!

**Please mention your participation and we'll clean something extra for you during our next visit at no charge. We REALLY appreciate your effort and loyalty!**

Speaking of our next visit, please keep in mind our newer services when making your appointments

**-Stone Polishing and Honing-** We can get rid of etch marks, scratches and hard water build up on your granite counter tops as well as bring back the desired luster to your natural stone flooring. Give us a call for a free in home estimate.

**-Premium Fiber ProTector-** The World's Greenest and Greatest protector for your fine rugs and furniture.

- Provides easy stain release and removal
- Prolongs the life of your upholstery and carpets
- Effective shield against most oil and water based stain causing liquids
- Protects against UV sun-fading
- Reduces wear and tear
- Makes vacuuming more effective
- Improves indoor air quality
- Prevents the spread of unwanted bacteria and germs
- Improves professional deep cleaning, saving you time and money
- Reduces necessary amount of chemicals and water needed for cleaning

Learn more @ [www.fpamerica.com](http://www.fpamerica.com)

We are certainly grateful for the all the rain California received this year, yet are fully aware that the drought is far from over. Connoisseur is doing it's part to reduce water usage when providing our service by lowering our water pressure and using softened water and for increased efficiency.. On average it takes just 30 gallons to clean a normal sized home.

While hope that more rain is on the way, Spring Cneaning season is just around the corner and we can't wait to see you once the muddy yard dries up!

Thanks again for patronage!

**Mike, Davis, Monique, Ely, Javier and Paula**

The Connoisseur Team

**THANK YOU SANTA CRUZ** FOR VOTING US THE  
**"BEST" CARPET CLEANER** FOR THE **8TH TIME!**



Thanks again  
for your votes!  
Davis, Monique,  
Ely, Javier,  
Mike and Paula

Excellent Results.  
Top-Notch Customer Service.

- Eco-Friendly Deep Extraction Cleaning
  - Stain Removal
  - Deodorizer
  - Quick Drying
  - Upholstery Cleaning
- Tile, Stone & Grout Cleaning, Polishing and Sealing
- Premium Fiber ProTector for Fine Rugs and Fabrics



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golden triangle mountain homes!



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time!